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3-12-04

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicants: Novaes et al.

Confirmation No.: 4360

Serial No.: 09/583,849

Group Art Unit: 2153

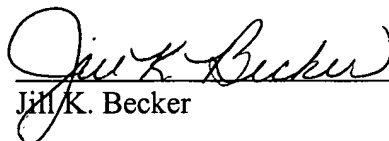
Filed: 05/31/00

Examiner: Kevin S. Parton

Title: METHOD, SYSTEM AND PROGRAM PRODUCTS FOR CONTROLLING  
SYSTEM TRAFFIC OF A CLUSTERED COMPUTING ENVIRONMENT

CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with  
the U.S. Postal Service as first class mail in an envelope addressed  
to: Mail Stop RCE, Commissioner for Patents, P.O. Box 1450,  
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Jill K. Becker

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Technology Center 2100

Date of Signature: March 5, 2004

To: Mail Stop RCE  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Preliminary Amendment

Dear Sir:

Prior to examination of the above-referenced application, please amend the application as  
follows: